

Jack Mitchell Smith

Piano Tuition Policies

Original Date of Document - *Thursday 20th April 2023*

Last Reviewed - *Tuesday 19th March 2024*

Thank you for looking into my services. It is my pleasure to be working with you.

Please have a read through my Terms and Conditions prior to making your enquiry.

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- Piano lessons may be paid for via cash, card or bank transfer upon request of an invoice. Payments by card are priced slightly higher as they include a transaction fee.
 - As of the last review date of this document, the price of a standard piano lesson is £20 for a 30 minute lesson or £36 for a full hour.
 - The first lesson between myself and a pupil is always a taster lesson. A taster lesson costs £10 for 15 minutes, following which the prices above come into effect.
 - If you do not pay for a lesson at the time, you will need to pay no later than the next lesson for *both* lessons. If you do not, no further lessons will be offered until payment has been received.
 - In the event of absence that has not been / is not paid for, upcoming lessons may be cancelled until a suitable resolve can be met.
 - If you can no longer attend for a lesson, I ask that you cancel min. 48 hours prior to guarantee no charge. Within 48 hours will be treated circumstantially.
 - Late arrival may result in having no lesson or a shortened lesson that will still be charged at the standard amount as above.
 - Please note there is no waiting area at my house. Please arrive on time and arrange to be picked up as necessary at the time of your lesson's end.
 - Please do not park on the driveway unless this has been prearranged and avoid parking on Congleton Road. The best place to park is on Moss View Road.
 - My tuition is one on one. I cannot provide joint lessons, however there is space for one parent / guardian to sit in on the lesson if needed.
 - Lessons over bank holidays or over the weekend are not offered as a rule, but it remains nonetheless at my discretion. If I offer you this service, it may be at a higher rate.
 - My fees may increase annually to account for inflation. You will be notified in advance in this event.
 - My pupils should be willing to honour a practice routine with a minimum number of hours per week. This may change pupil to pupil but we will work on them together.

I look forward to meeting you!



Jack Mitchell Smith